## MERSEYSIDE FIRE & RESCUE SERVICE



## Safety advice for Residents

- You are **not** at greater risk of a fire starting if you live in a high-rise building
- Have at least one smoke alarm fitted and test it regularly
- Plan what to do if there is a fire
- Know your escape route

## What to do if a fire breaks out

- If there is a fire in your home alert all the people in your flat and leave, closing doors behind you
- Follow the escape plan for your building
- Always use stairs, not the lift and call 999 as soon as you are in a safe place
- If your planned escape route is too dangerous because stairs and hallways are full of smoke, call 999 and stay in the safest room- keep doors closed and use towels or bedding to block the smoke at the bottom of the door
- If there is a fire in another flat in the building, you are usually safest in your own home unless you are affected by heat or smoke
- If there is a fire, never assume that someone else has called 999- make the call yourself

Anyone living in high-rise accommodation, or who may be worried about vulnerable loved ones living in high-rise accommodation, can call Fire Service Direct for advice on **0800 731 5958** or email fireservicedirect@merseyfire.gov.uk

Social media and our website are not monitored 24/7- in an emergency call

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